

# Hampshire Water Transfer and Water Recycling Project



## Feedback Form Spring 2025 Consultation

Following on from our Summer 2024 Consultation, and to reflect our ongoing work, we are seeking your views on updated water quality information and proposed design refinements for the Hampshire Water Transfer and Water Recycling Project (the Project). Knowing what matters to you, matters to us. Your feedback is important to us and will further help inform the preparation of our Development Consent Order (DCO) application.

### 1. Environmental Water Quality

Since the Summer 2024 Consultation, the environmental water quality modelling and assessment work undertaken has enabled further understanding of the potential effects of the Project on the water environment. Our Spring 2025 Consultation provides an opportunity to seek feedback on this latest information. The Environmental Water Quality Report can be found in the document library on our website. The environmental water quality modelling and assessments will be refined, finalised and fully reported in the DCO application, alongside details of proposed monitoring and mitigation.

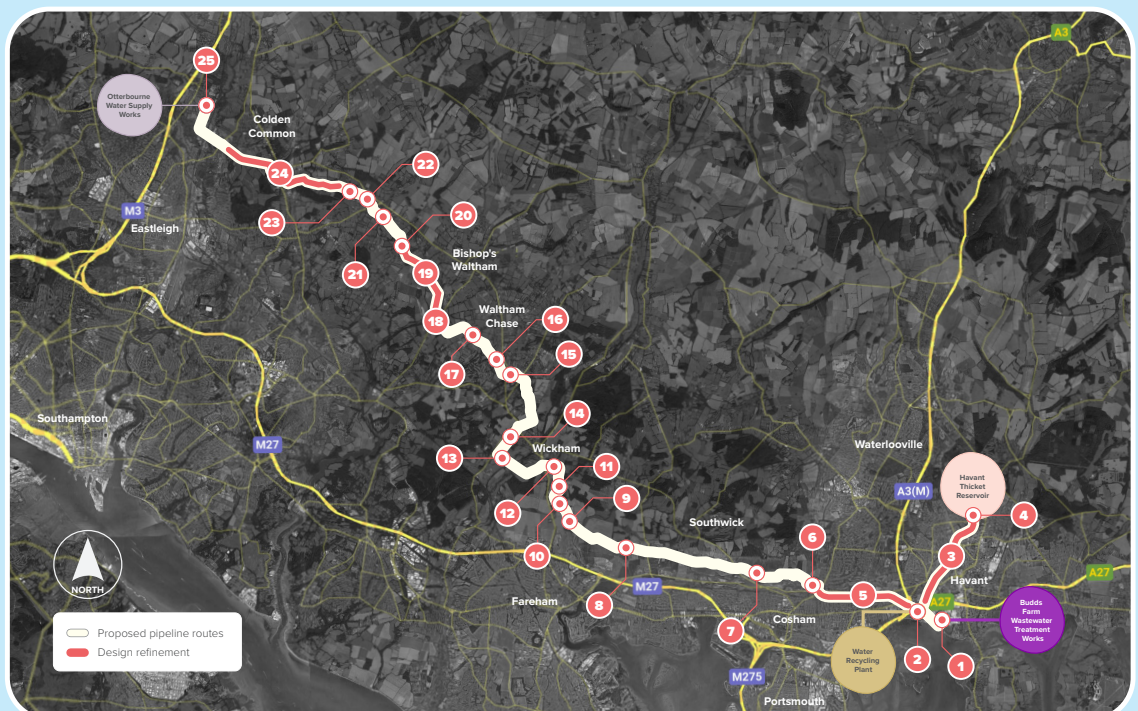
**Question 1a:** Do you have any comments on our updated environmental water quality information? Please tell us the reasoning behind your answer.

### 2. Design Refinements

At our Summer 2024 Consultation we consulted on a number of Project proposals, including the proposed water recycling plant, pipeline routes, above ground plant and the preliminary environmental impacts and mitigation proposals relating to them. Following the feedback received in the summer, we have made several refinements to the design of the Project which are labelled on the map below. Each individual refinement can be viewed in more detail on our website and our interactive map, or in the Consultation Information document in the document library.

**Question 2a:** Please write which labelled design refinement(s) on the map below is of interest to you.

This could be because you live nearby, work in the area, visit often or have a general interest in the area. You may write more than one.



**Question 2b:** Please tell us what you think about the proposed design refinement(s) and the reasoning behind your answer. In your answer, please make it clear which design refinement you are commenting on so we can accurately consider your feedback. If you need more space, please write the remainder of your response on a blank sheet of paper and insert in the envelope along with the feedback form when you return it to us.

### 3. Anything Else

**Question 3a:** Is there anything else that you would like to share with us about the Project as part of your response to this consultation?

## 4. Our Consultation

**Question 4a:** Please tell us your thoughts about our Spring 2025 Consultation.

	Very effective	Effective	Average	Poor	Very poor	Not applicable
a) Was the information presented clearly?						
b) Was the website easy to navigate?						
c) Was the consultation promoted well and to the right people?						

**Question 4b:** How did you hear about our consultation? Select all that apply.

- I received a letter
- I received a postcard
- I saw an advert or notice in the newspaper
- I saw information on social media, not just on Southern Water channels (Facebook, Instagram etc)
- Information provided by my local authority
- Word of mouth
- Visited the dedicated consultation website [www.HampshireWTWRP.co.uk](http://www.HampshireWTWRP.co.uk)
- Other (Please state where):

## 5. About You

We will only use these details in accordance with our Data Privacy Statement, as set out later in this form, including to contact you and update you on the proposals.

**Tell us a little bit about you...**

First Name:

Last Name:

Address:

\*Postcode:

Email Address:

Phone number:

\*Sharing your postcode with us will help us to understand where in the community concerns and issues are being raised. We will only use your postcode data anonymously for the purpose of further understanding your feedback.

**Are you happy to be contacted?**

Yes

No

### Who are you responding as?

- Local resident
- Local representative (e.g. parish councillor)
- Potentially affected landowner or occupier – please provide your Party ID. Please note that by providing your Party ID your response will be considered as Landowner feedback.

- Local business owner or supplier/contractor
- Regular visitor
- Local interest group member (please specify in the text box below)

- Statutory organisation (please specify in the text box below)

- Other (please specify in the text box below)

The following questions are to determine the demographic of those responding to our consultation. You do not have to answer them if you do not wish to.

### Which gender do you identify as?

- Female
- Male
- Prefer not to say

- Other: Please state if you wish

### What is your age?

- 16 to 24 years old
- 25 to 34 years old
- 35 to 44 years old
- 45 to 54 years old
- 55 to 64 years old
- 65 to 74 years old
- 75 years old or over
- Prefer not to say

## DATA PRIVACY STATEMENT

**Southern Water is collecting your personal data to help shape and inform the Project. Your data will be used to contact you in the future in relation to developments about this project, this may include land, survey and consultations of this or a similar nature. However, you may be contacted by Southern Water as an existing customer where you have already given Southern Water permission to do so.**

The answers to the questions on this feedback form are voluntary, as is any information you provide about yourself. By responding to this consultation, you consent to Southern Water using the information you've provided for the above purposes. You have the right to withdraw your consent at any time. To do this, please contact [HampshireWTWRP@southernwater.co.uk](mailto:HampshireWTWRP@southernwater.co.uk) or call 0800 254 5138.

For more information about how Southern Water uses personal data generally, who it shares it with, and what your rights in relation to personal data are, please see Southern Water's Privacy Notice on its website at <https://www.southernwater.co.uk/our-customers/privacy>.

Your comments will be analysed by Southern Water Services Limited and any of its appointed agents. Copies may be made available in due course to the Secretary of State, the Planning Inspectorate (PINS) and other relevant statutory authorities so that your responses can be considered as part of the development of the Hampshire Water Transfer and Water Recycling Project. Your personal details will not be placed on public record and will be held securely by Southern Water Services Limited and its appointed agents in accordance with the data protection law and will be used solely in connection with the consenting and regulatory processes, and statistical and analytical purposes on an aggregated basis, or in accordance with any legal requirements or process, will not be passed to third parties. The PINS privacy statement, which advises how data will be used and held by PINS, is available to view here: <https://www.gov.uk/government/publications/planning-inspectorate-privacy-notice/customer-privacy-notice>.